



State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing

Frontier North Inc.
for quarter ending September 30, 2016

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$6,691.40	\$17,755.04	\$10,664.31	\$35,110.75
B. Number of credits issued for repairs - 30-48 hours:	74	164	75	313
C. Number of credits issued for repairs - 49-72 hours:	101	204	131	436
D. Number of credits issued for repairs - 73-96 hours:	57	147	93	297
E. Number of credits issued for repairs - 97-120 hours:	74	159	71	304
F. Number of credits issued for repairs greater than 120 hours:	119	310	194	623
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$205.49	\$108.00	\$529.50	\$842.99
B. Number of installations after 5 business days:	2	6	18	26
C. Number of installations after 10 business days:	1	0	0	1
D. Number of installations after 11 business days:	0	1	0	1
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$25.00	\$75.00	\$125.00	\$225.00
B. Number of customers receiving credits:	1	3	3	7
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	3	5	5	13